

Have you heard of  
**Ask Izzy??**

A simple tool to help with  
contact details for support services

<https://askizzy.org.au>



Supported by the Crown through the  
Department of Communities



10 Morris Avenue  
Devonport, Tasmania 7310  
Phone: 6424 7060  
Email: [devhouse@internode.on.net](mailto:devhouse@internode.on.net)



# Community Services Directory 2018

A comprehensive list  
of services for the  
Devonport community

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1800 171 233 for all assessments

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## What Does The Community House Offer You?

- Opportunities to meet others
- Fun learning sessions with regular classes and groups for everyone
- Office facilities for a small charge (photocopying)
- Meeting rooms for hire with off-street parking, kitchen facilities & child friendly rooms
- Health & Wellbeing Library (where you can borrow books free of charge)
- NILS Outlet (No Interest Loans Scheme) for people on Government Benefits
- Support & Referral service
- Devonport Community Garden
- The Community Shed for everyone
- The Food Shed offers fresh fruit and vegetables (some free, some cost) and free day-old bread
- The Playhouse for parents & children under 5 - drop in anytime between 9.30 & 12.30pm school days



### SOME OF THE SERVICES OFFERED AT THE PLAYHOUSE

**Party Room** - Hire the perfect place for children's birthday parties!  
**Reference Books & Magazines** - Borrow a book or magazine free!  
**Book Club sales** - Fabulous books at low prices for adults and children!  
**Special events/opportunities to be involved** - lots of fun and celebration weeks to participate in on a regular basis - check out our Newsletter  
**Playhouse Purchases** - small canteen with goodies for the children and you!  
**Support us!** - We are run by volunteers & rely on YOU to stay open.. Tell your family, friends and workmates and volunteer if you can!

**Ph: (03) 6424 7060**

**Email: [devhouse@internode.on.net](mailto:devhouse@internode.on.net)**

**Web: [devonportcommunityhouse.com.au](http://devonportcommunityhouse.com.au)**

## INDEX - Agencies

### Youth Services

#### **Girl Guides**

Life skills, decision making & leadership training for girls 5-17.

**Address:** 56a Forbes St, Devonport  
**Telephone:** 1300 447 548

#### **Headspace (see Mental Health)**

#### **Kids Helpline**

A free, private and confidential telephone and online counselling service specifically for children & young people 5 - 25 years.

**Telephone:** 1800 551 800

#### **Scouts Tasmania**

Life skills education for young people.

**Address:** Mersey Rd, Spreyton  
**Telephone:** 1800 726 887

#### **Taz Kids (See Mental Health)**

#### **The Junction (YFCC)**

Services for 12-25 y/o; info, referral, legal advice, counselling.

**Address:** 64 Stewart St, Dev  
**Telephone:** 6423 4099

#### **Time Out House**

In Launceston for 14-28 y/o youth at risk. Weekends Fri - Sun

**Telephone:** 0407 102 104

#### **TILA - Transition to Independent Living (DHHS)**

Help to 15-25 y/o with upfront cost of accommodation etc.

**Telephone:** 1300 761 961

#### **Whitelion**

Support for youth at risk of offending.

**Telephone:** 6420 7711

#### **YFCC (previously YaFF) (see Accommodation)**

#### **Youth Health Services**

Info, education, support, referral & counselling for 12 - 24 y/o.

**Telephone:** 6440 7140

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### **Patient Travel Assistance Scheme**

Provides financial assistance with travel and/or accommodation costs for health procedures.

**Telephone:** Devonport 6421 7797

### **Taxi Combined Service**

A regular taxi service, servicing Devonport & surrounds.

**Address:** 123 Don Rd, Dev  
**Telephone:** 6424 1431 / 6424 7519 - FAX

### **Transport Services North West**

Provides non-emergency transport to hospitals & nursing homes.

**Telephone:** 1800 008 008

### **Red Cross (Transport)**

Provides transport to and from medical appointments.

**Telephone:** 1300 557 549

## Women's Services

### **Oakleigh House**

Oakleigh House provides short to medium term accommodation for women & children escaping domestic violence situations.

**Address:** 24 View Rd, Burnie  
**Telephone:** 6431 5791 / 6432 1145 - FAX

### **Warrawee Women's Shelter**

Provides shelter for emergency accommodation for women escaping domestic violence.

**Telephone:** 6425 1382 **Email:** warraweeinc@bigpond.com

### **Women's Health Access Program North West**

The program aims to maximise women's access to information & to increase options & choices around their health & wellbeing.

**Address:** 5<sup>th</sup>F Parkside, Burnie  
**Telephone:** 6440 7173 / 6434 4169 - FAX

### **Women's Midlife Service North West**

Provides information & support to everyone on midlife issues.

**Address:** 5<sup>th</sup> Floor Parkside, Burnie  
**Telephone:** 6440 7173 / 6434 4169 - FAX

## Transport Services

### **Community Transport Services Tasmania (CTST)**

CHSP/HACC clients with statewide door-to-door transport service. For the aged, people with disabilities & disadvantaged members of our community. Transport is provided for shopping, bill paying, social outings and non urgent medical appointments. Fee for service.

**Address** 15 - 27 Murray St, East Dev  
**Telephone:** 6421 8706 / 1800 781 033  
**Website:** [www.ctst.org.au](http://www.ctst.org.au) **Email:** [info@ctst.org.au](mailto:info@ctst.org.au)

### **Devonport Airport & Spirit Shuttle Service**

Pick up and drop off for the Cradle Country area.

**Telephone:** 1300 659 878

### **Easy P's - Devonport Chaplaincy**

Provides driving tuition for learner drivers in the Devonport area.

**Telephone:** 6420 7575

### **First Gear**

LINC statewide help with studying for and obtaining L's license.

**Telephone:** Devonport 6478 4236

### **Mersey Community Care**

Provides an extensive transport service with cars & busses equipped with wheel chair hoists & staffed by volunteers to assist.

**Address:** 167 Steele St, Dev  
**Telephone:** 6424 8883 / 6424 8719 - FAX  
**Email:** [mcca@bigpond.com.au](mailto:mcca@bigpond.com.au)

### **Merseylink**

Devonport based bus service which operates locally Mon-Sat.

**Address:** 134 Don Rd, Dev  
**Telephone:** 6423 3231 / 6423 4223 - FAX  
**Website:** [www.merseylink.com.au](http://www.merseylink.com.au)

### **Migrant Resource Centre (License help)**

Help to obtain a license for those who have lived in Australia less than five years.

**Telephone:** 6421 0999

## Emergency & 24 Hour Numbers

If you have an emergency and require Police, Fire or Ambulance  
**Dial 000 Or 112 for Mobiles**

### 24 Hour Services

Aboriginal Housing Services	1800 752 292
AIDS/HIV	1800 005 900
Alcohol & Drug Information	1800 811 994
Cancer Helpline	131 120
Child Abuse Prevention	1800 688 009
Crisis Accommodation	1800 800 588
Community Corrections Dev	6478 4343
Disability	1800 799 530
Domestic Violence	1800 200 526
Eating Disorders	1800 675 028
Family Drug Support	1300 368 186
Family Planning	1800 007 119
Foster Care Helpline	0437 006 876
Family Violence Response	1800 633 937
Gambling Helpline TAS	1800 000 973
Kids Helpline	1800 551 800
Legal Aid Telephone Service	1300 366 611
Lifeline Crisis	131 114
Life Link Samaritans	1300 364 566
Mensline Australia	1300 789 978
Mental Health	1800 332 388
NWRH-Emergency Department	6430 6666
Parent Telephone Information Service	1800 808 178
Poisons Information	131 126
Public and Environment Health service	1800 671 738
Sexual Assault	6431 9711
Sexual Health	1800 675 859
StandBy Suicide Bereavement Service	0439 556 660
Suicide Call Back Service (10am-8.30pm)	1300 659 467
Suicide Helpline	1300 651 251
Women's Health	1800 675 028
Victims of Crime Services	1300 300 238



## Aboriginal Services

### **Aboriginal Centre Tasmania**

Provides state-wide services to Aboriginal people including: language, legal, health care, aged care, family & children.

**Address:** 53 Alexander Street  
Burnie TAS 7320

**Telephone:** 6431 3289  
6431 8363 FAX

### **Aboriginal Housing Services Tasmania**

Provides information & assistance to Aboriginal people to access appropriate rental housing.

**Address:** Burnie Service Centre  
1st Floor Reece House  
Burnie TAS 7320

**Telephone:** 6434 6360

### **Six Rivers Aboriginal Corp.**

Health workers, transport for medical appointments. Community aged care packages.

**Address:** 26 Gilbert Street  
Latrobe TAS 7310

**Telephone:** 6426 1004

### **Number 34 Aboriginal Health Service**

Provides information, assistance, health and social connection to Aboriginal people.

**Address:** 34 Alexandra Road  
Ulverstone TAS 7315

**Telephone:** 6425 0850

### **Aboriginal Elders Council of Tasmania**

Provides culturally appropriate day centre activities for Aboriginal Elders, including meals and transport.

**Address:** 163 St John Street  
Launceston TAS 7250

**Telephone:** 6334 3138

## Sexuality cont.

### **Working It Out (Sexual Identity)**

Provides confidential services for those experiencing difficulties with regard to sexuality.

**Address:** 11 Jones Street  
Burnie TAS 7320

**Telephone:** 6434 6474

**Website:** [www.workingitout.org.au](http://www.workingitout.org.au)

**Email:** [northwest@workingitout.org.au](mailto:northwest@workingitout.org.au)

## Suicide

### **Choose Life Services (Parakeleo)**

Offers free counselling & support services for anyone affected by suicide. Offers hope specifically to those struggling with life issues that may lead to suicidal thoughts and behaviours and to those impacted by suicide.

**Address:** PO Box 1104, Dev

**Telephone:** 1300 132 098

### **CORES**

Is a program which educates members of the community how to intervene when somebody in the community is suicidal.

**Address:** Kentish Regional Clinic  
66 High Street, PO Box 285  
Sheffield 7306

**Telephone:** 63911552  
1300 079 596

**Website:** [www.cores.org.au](http://www.cores.org.au)

**Email:** [admin@kentishrc.com.au](mailto:admin@kentishrc.com.au)

### **StandBy Response**

Making a positive difference to those impacted by suicide and ensuring they are not alone in dealing with their loss.

**Telephone:** 0400 183 490

**Email:** [standbytasmania@lifelinetasmania.org.au](mailto:standbytasmania@lifelinetasmania.org.au)

**Also see Mental Health Services**

## Sexual Assault Services cont.

### **North West Centre Against Sexual Assault (CASA)**

Services for men, women & children who have experienced sexual assault or rape. Crisis & long term counselling, advocacy & support, community education & professional training, court support, compensation reports relative to sexual assault complaints, consultancy.

**Address:** (postal only)      **Telephone:**  
PO Box 3003MDC                      6431 9711  
Burnie TAS 7320                      **Email:** [wcasa@southcom.com.au](mailto:wcasa@southcom.com.au)

### **RAIN (Relationship Abuse of an Intimate Nature)**

Provides free counselling, support & advocacy for people who have experienced or are experiencing intimate relationship abuse.

**Address:**                              **Telephone:**  
Anglicare Tas                              1800 243 232  
Devonport                                      6421 3100 (M,T,F)

### **Sexual Health Support Service (SASS)**

Provides a 24 hour crisis call service. The service has access to interpreters. SASS also sees children from 0-12 years of age.

**Website:** [www.sass.org.au](http://www.sass.org.au)      **Telephone:**  
**Email:** [admin@sass.org.au](mailto:admin@sass.org.au)      1800 675 859

### **Survivors Confronting Child Abuse & Rape Inc.**

Promotes the protection of children through education, lobbying & political action. Offers friendship, resources & networking for survivors of child abuse & rape.

**Address:**                              **Telephone:**  
31 Roland Street                              6423 2631  
Devonport TAS 7310                              **Email:** [Box-dsl@keypoint.com.au](mailto:Box-dsl@keypoint.com.au)

## Sexuality

### **Sexual Health Service Devonport (Mersey Sexual Health Clinic)**

Services include: information on sexually transmitted diseases, safer sex, HIV & hepatitis, sexual health difficulties & contraception.

**Address:**                              **Telephone:**  
Devonport Community Health Centre      6421 7763  
1<sup>st</sup> Floor, Cnr Steele & McFie Sts  
Devonport TAS 7310

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## Accommodation

### **Anglicare Tasmania Inc (incl. ACCESS / Private Rental Support)**

Provides rent & bond assistance to people on low incomes. Crisis accommodation for people who are homeless or at risk. Referrals to residential respite care for people with disabilities or suffering from a mental illness. Also provides emergency accommodation & ongoing support for people in crisis.

**Address:**                              **Telephone:**  
31 King Street                              6421 3100  
Devonport TAS 7310                              1800 243 232  
**Website:** [www.anglicare-tas.org.au](http://www.anglicare-tas.org.au)

### **Curraghmore (Anglicare)**

Provides residential care unit supported accommodation & short term residential respite to people with psychiatric disabilities.

**Address:**                              **Telephone:** 6421 7660  
3 - 9 Curr Street  
Devonport TAS 7310

### **Crisis Accommodation**

Emergency accommodation available through community organisations throughout the state for people who are homeless or at risk.

**Telephone:** 1800 800 588  
Neville Overton Dev Community Church (33 Formby Rd)  
(last option for men) 6424 5731

### **Housing Connect**

One stop provider for Housing and support & emergency accommodation for adults on a low income.

**Telephone:**  
**1800 800 588**

### **Housing Tasmania**

Provides long term housing assistance for people on low incomes or with special needs.

**Address:**                              **Telephone:**  
23 Steele St                              6421 7832  
Devonport TAS 7310  
General Maintenance                      1300 665 663  
After Hours emergency                      1800 005 588  
Customer Service hotline                      1800 808 340

5.

## Accommodation cont.

### **Temcare (Glenhaven Family Care)**

Provides temporary out of home care for 0-18 year olds, for up to 28 days while the child's family may be experiencing a crisis or in a time of stress. (Referral required & forms to be completed).

**Address:** 41 Clayton Road  
Ulverstone TAS 7315  
**Telephone:** 6425 1144  
**Email:** [temcared@southcom.com.au](mailto:temcared@southcom.com.au)

### **Youth, Family & Community Connections Inc. (also FOTO)**

Provides supported temporary accommodation for young people (aged between 13 & 20) in crisis.

**Address:** 64 Stewart St  
Devonport TAS 7310  
176 William St, Dev  
**Telephone:** 6423 6635  
6423 6642 - FAX  
6424 7375 Shelter  
**Website:** [www.yfcc.com.au](http://www.yfcc.com.au) **Email:** [accommodation@yfcc.com.au](mailto:accommodation@yfcc.com.au)

## Adoption

### **Adoption & Information Service**

Coordinates & manages adoptions in Tasmania, including arrangements for Tasmanian-born & overseas children, step parent & relative adoptions. Also provides information & counselling to adopted people, birth parents, relatives & adoptive parents.

**Address:** Ground Floor 34 Davey St,  
Hobart TAS 7000  
**Telephone:** 6166 0422  
**Website:** [www.dhhs.tas.gov.au/adoption](http://www.dhhs.tas.gov.au/adoption)  
**Email:** [adoption.service@dhhs.tas.gov.au](mailto:adoption.service@dhhs.tas.gov.au)

### **CatholicCare Family Welfare Services**

Offer a wide range of family services. A private adoption agency offering assistance with adoption information for persons who were adopted or relinquished children for adoption.

**Address:** 85 Best Street  
Devonport TAS 7310  
**Telephone:** 6423 6100 or 1800 559 793  
6431 8114 - FAX  
**Email:** [Centacare.devonport@aohtas.org.au](mailto:Centacare.devonport@aohtas.org.au)

## Respite Services

### **Commonwealth Respite and Carelink Centre**

Auspiced by Family Based Care Association Inc. North West National respite for carer's program, young carer's program, mental health program, severe & profound, palliative care. For people caring for a family member, neighbour or friend who may have a disability, dementia, mental illness, life threatening illness or frail aged.

**Address:** 192 Wilson Street  
South Burnie TAS 7320  
**Telephone:** 6431 6777  
1800 052 222

### **Curraghmore Residential Care Unit**

Provides services to people suffering from mental illness. Services include: Support accommodation & short term residential respite.

**Address:** 3-9 Curr Street  
Devonport TAS 7310  
**Telephone:** 6421 7661  
6421 7661 - FAX  
**Website:** [www.anglicare-tas.org.au](http://www.anglicare-tas.org.au)  
**Email:** [a.dick@anglicare-tas.org.au](mailto:a.dick@anglicare-tas.org.au)

### **Orana Respite Care Centre**

Provides day & overnight respite for frail aged & young people with disabilities. Volunteer Day Care, free equipment hire for those in crisis & computer & internet access for people with disabilities.

**Address:** 31 Murray St  
East Devonport TAS 7310  
**Telephone:** 6427 9511  
6427 0691 - FAX  
**Email:** [orana@karingal.org](mailto:orana@karingal.org)

## Sexual Assault Services

### **Laurel House**

Provides free & confidential counselling and support and 24 hour crisis service for women, men and children who have experienced sexual assault or rape at some time in their life. Community education, debriefing & training available.

**Address:** PO Box 499  
Burnie TAS 7320  
**Telephone:** 6431 9711 (24 hours)  
1800 697877 a/hours crisis  
**Email:** [counsellors@laurelhousenw.org.au](mailto:counsellors@laurelhousenw.org.au)



## Migrant Services

### **Adult Migrant English Service**

Teaches English as a second language to newly arrived & permanent migrants registering within 3 months. Classes are held in Devonport on Thursday from 9am-1pm.

**Address:** 20 Valley Rd  
Devonport  
**Telephone:** 6421 7610  
**Email:** [vaneysdena@tafe.tas.ed.au](mailto:vaneysdena@tafe.tas.ed.au)

### **Migrant Resource Centre Inc.**

Services for people of diverse cultural/linguistic backgrounds. Professionally accredited interpreters are available. Community Development with clients of non-English speaking backgrounds.

**Address:** 95 - 99 Cameron St  
Launceston  
**Telephone:** 6332 2211  
**Email:** [queries@mrcltn.org.au](mailto:queries@mrcltn.org.au)

### **THO NW Multicultural Liaison Officer**

**Telephone:** 0409 762 030

## Pregnancy Counselling

### **Pregnancy Advice & Testing**

**Telephone:** 6431 7692

### **Pregnancy Help NW Tasmania**

**Telephone:** 6423 4834

### **Fertility Control Clinic**

Abortion clinic

**Address:** 9 Main Rd, Moonah  
**Telephone:** 6431 7692

### **Sudden Infant Death Society State Office**

**Address:** Room 2, 2Spring St, Burnie  
**Telephone:** 6431 7692

## Advocacy

### **Advocacy Tasmania**

An independent, non-profit organisation working to assist older people and people with disabilities & their carers to protect & promote their rights & interests. Services are free & confidential.

**Telephone:** 1800 005 131  
**Website:** [www.advocacytasmania.com.au](http://www.advocacytasmania.com.au)  
**Email:** [advocacy@advocacytasmania.com.au](mailto:advocacy@advocacytasmania.com.au)

### **Speak Out Association of Tasmania**

An advocacy organisation for people with a disability. Services are free & confidential and include NDIS information & representation.

**Address:** 2 Spring Street  
Burnie TAS 7320  
**Telephone:** 6431 9333  
**Website:** [www.speakoutadvocacy.org](http://www.speakoutadvocacy.org)  
**Email:** [burnie@speakoutadvocacy.org](mailto:burnie@speakoutadvocacy.org)

## Aged Care

### **Aged Care Assessment Team (ACAT)**

Team consists of health & social workers helping frail, older people and their carers work out what care is required. For people aged 70+ years (50+ Aboriginal) with complex care needs.

**Address:** 48 Walter Street  
Ulverstone TAS 7315  
**Telephone:** 6429 8400  
1800 200 422

### **Aged Care Information Line**

**1800 500 853**

### **Anglicare Tas. Disability Support & Aged Care NW**

Provides aged care packages, extended aged care at home and Dementia Specific.

**Address:** 31 King Street  
Devonport TAS 7310  
**Telephone:** 6421 3100  
1800 243 232  
**Website:** [www.anglicare-tas.org.au](http://www.anglicare-tas.org.au)

## Aged Care cont.

### **Carers Tasmania Inc**

Information, referrals, education & counselling for family carers.

**Address:** 3/15 Wilmot Street  
Burnie TAS 7320  
**Telephone:** 6432 1170  
1800 242 636  
**Website:** [www.carerstas.org](http://www.carerstas.org)

### **Continence Nurse Advisor**

An advisory service to carers, frail aged & people with disabilities.

**Address:** 23 Steele Street  
Devonport TAS 7310  
**Telephone:** 6421 7853  
6421 7767 - FAX

### **Dementia Carer Support Service (see also Dementia/Alzheimers)**

An advisory service for carers & family members of people with dementia.

**Address:** 70 Oldaker Street  
Devonport TAS 7310  
**Telephone:** 6424 8461  
1800 699 799  
**Email:** [admin@fbcnorthwest.org](mailto:admin@fbcnorthwest.org)

### **Devonport Pensioner's Association**

The aim of the Devonport Pensioner's Association is to improve the quality of life for its members by voicing their concerns. Monthly meetings include guest speakers. Day bus trips available.

**Address:** 19 Churchill Avenue  
Devonport TAS 7310  
**Telephone:** 6424 5032  
**Email:** [devpensioners@tasmail.com](mailto:devpensioners@tasmail.com)

### **Meals On Wheels**

A volunteer based organisation delivering meals to people who, through sickness, age and/or disability cannot help themselves. This service allows people to remain independent in their own homes.

**Assessment Officer** 6423 4234  
**Address:** PO Box 593  
Moonah TAS 7009  
**Telephone:** 6423 3272 - Devonport  
6428 2680 - Forth  
**Email:** [mowtas@bigpond.com](mailto:mowtas@bigpond.com)

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## Mental Health Services Cont.

### **Richmond Fellowship**

Provides rehabilitation & support services to encourage mental health and emotional wellbeing. 24/7 residential rehabilitation recovery program for adults experiencing mental health problems.

**Address:** 7 - 9 Lugana Cres, Ulverstone  
**Telephone:** 6425 1050

### **Sage Hill**

Focuses on the needs of families and friends caring for people with a mental illness, providing support & information

**Telephone:** 6431 3772

### **Social Workers DHHS**

Provide confidential help and counselling for individuals/families and can assist community groups. Available for short term counselling in various areas including grief & loss counselling. Self & GP referral. Male counsellor available.

**Address:** 23 Steele Street  
Devonport TAS 7310  
**Telephone:** 6421 7784  
**Website:** [www.dhhs.tas.gov.au](http://www.dhhs.tas.gov.au)  
**Email:** [dominic.peters@ths.tas.gov.au](mailto:dominic.peters@ths.tas.gov.au)

### **Taz Kids Club & Champs Camps (Anglicare)**

Support groups & social activities for children whose parent or carer is living with a mental illness

**Telephone:** 6421 3100

### **Wellways (MI Fellowship/Aspire)**

Provides skills training programs, peer education, peer support, individual placement & support, assists with housing & maintaining tenancy.

**Address:** 1/41 Mount St  
Burnie, TAS 7320  
**Telephone:** 6419 7010  
1300 111 400  
**Website:** [www.wellways.org](http://www.wellways.org)  
**Email:** [tasmania@wellways.org](mailto:tasmania@wellways.org)

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## Mental Health Services Cont.

### **OZHELP Foundation**

A free workplace based early intervention suicide prevention & social capacity building program. Provides support to members of the building & construction industry.

**Address:** Suite 16 Kings Court  
2 Innocent St  
Kings Meadows TAS 7249  
**Website:** [www.ozhelp.org.au](http://www.ozhelp.org.au)

**Telephone:** 6343 3122  
1300 694 357

**Email:** [oz.help@bigpond.com](mailto:oz.help@bigpond.com)

### **Parakaleo**

A community service for assistance to people experiencing suicidal thoughts or tendencies, or who have been confronted with the suicide of a family member or friend. Services include: counselling, support, retreat & information. Counselling services are free.

**Address:**(postal only)  
26 Patawalonga Rd  
Mt Roland, via Sheffield  
PO Box 1104, Dev 7310

**Telephone:** 6423 3181  
6423 3826 - FAX  
1300 132 098

**Website:** [www.parakaleo.org.au](http://www.parakaleo.org.au)  
**Email:** [parakaleo@tassie.net.au](mailto:parakaleo@tassie.net.au)

### **Personal Helper & Mentors Program (PHaMS)**

Mission Aus service aims to provide increased opportunities for people 16+ years, whose ability to manage their daily activities and to live independently in the community is impacted because of a severe functional limitation resulting from a severe mental illness.

**Address:** 35 Oldaker St,  
Devonport Tas 7310

**Telephone:** 0429 977 765 - Joyce

**Website:** [www.missionaustralia.com.au](http://www.missionaustralia.com.au)  
**Email:** [devonport@missionaustralia.com.au](mailto:devonport@missionaustralia.com.au)

### **Psychology Caffé**

Offers assessment and therapeutic services to everyone.

**Address:** 120 Gilbert St, Latrobe  
**Telephone:** 6426 3050

## Aged Care cont.

### **Mersey Community Care Association**

Various services to the frail aged & people with disabilities including: transport, shopping & visiting service, home maintenance. Aims to provide clients with the ability to live an independent life in their own home & provide opportunities to participate in community life.

**Address:** 167 Steele Street  
Devonport TAS 7310  
**Website:** [www.dhhs.tas.gov.au/services](http://www.dhhs.tas.gov.au/services)

**Telephone:** 6424 8883  
6424 8719 - FAX

**Email:** [mcca@bigpond.com.au](mailto:mcca@bigpond.com.au)

### **Red Cross**

**Telephone:** 6431 1848

### **Southern Cross Care - Community Care Devonport**

Provides Community aged care packages and Extended care at home dementia packages.

**Address:** L3 Rooms 29 & 30,  
Cnr Rooke & Best Sts  
Devonport TAS 7310

**Telephone:** 6423 4921

### **Orana (Baptcare) Respite & Social Care Centre**

Provides Respite Care, Day Care 24 hours and Dementia care and short term loan for emergency equipment.

**Address:** 31 Murray St,  
East Devonport TAS 7310

**Telephone:** 6427 9511

### **Stanhope Healthcare Services Community Care**

Private homecare providing quality nursing / domestic care and support services for assistance to remain in home.

**Address:** 106 Best Street  
Devonport TAS 7310

**Telephone:** 1300 732 370

## Alcohol & Drug Services

### **Al-Anon**

Meetings offer support for family & friends of problem drinkers. Weekly meetings held Mon/Wed 7.30pm @ Church of Christ Fridays 12pm Salvation Army Hall William St.

#### **Telephone:**

Mondays/Wednesdays Lillian 0438 246 394 George 0447 003 876  
Fridays Sally 0419 243 579

### **Alcohol & Drugs Services for North West Tasmania**

Services include: information, support, counselling, assessment, consultancy, education, referral for specific treatment, needle exchange. A free & confidential AOD counselling service for young people concerned about their own AOD use. Individual & group counselling.

#### **Address:**

11 Grove Street  
Ulverstone TAS 7315

#### **Telephone:**

6429 8555

### **Alcoholics Anonymous**

A fellowship to share their experience. Only requirement for membership is the desire to stop drinking. Meetings Wed 8pm.

#### **Meetings held at:**

125 William Street  
Devonport TAS 7310

#### **Telephone:**

6424 8384 (Maggie)

### **Anglicare Alcohol & Drug programs**

#### **Family Support/Care Coordination Service & Kids in Focus**

Provides alcohol & drug counselling with individual care plans and support to focus on making positive changes. Free & confidential.

#### **Address:**

31 King Street  
Devonport TAS 7310

#### **Telephone:**

6421 3100  
1800 243 232

### **Devonport Youth Alcohol & Drug Service**

Provides free & confidential counselling & support to young people aged 10-30 years experiencing problems with alcohol & other drugs. Support worker can work with families on substance misuse/abuse.

#### **Address:**

81A Gunn Street  
Devonport TAS 7310

#### **Telephone:**

6421 7761  
6423 3527 - FAX

**Email:** [yffjrockliff@vision.net.au](mailto:yffjrockliff@vision.net.au)

## Mental Health Services Cont.

### **Club Haven (Anglicare)**

A program for people living in Devonport & surrounds aged 18 - 65 who have a mental health condition. Provides a relaxed, flexible & friendly environment where members meet & socialise.

#### **Address:**

2 Watkinson St, Dev

#### **Telephone:**

6423 6329

**Email:** [clubhaven@anglicare-tas.org.au](mailto:clubhaven@anglicare-tas.org.au)

### **Community Mental Health Services**

Help line with referral and advice freecall 24 hours

**Phone:** Statewide Triage

1800 332 388

**Phone:** Referrals

6233 2388

### **Curraghmore Residential Care Unit (see Respite Services)**

### **GROW**

Is a community of people working towards mental health through mutual help & 12 step program of recovery.

#### **Phone:**

1800 558 268

### **Headspace (Cornerstone Youth Services)**

Mental health and counselling service for youth between 12 - 25.

#### **Phone:**

6424 2144

### **M.A.T.E.S. (Red Cross)**

Program with trained volunteers as friends for adults with a diagnosed mental illness & socially isolated. Referrals required (psychiatric team, GP or private) & services are free of charge.

#### **Address:**

16 Alexander St, Burnie

#### **Telephone:**

6431 1848 / 6431 9826 - FAX

**Website:** [www.redcross.org.au](http://www.redcross.org.au)

**Email:** [shouse@vision.net.au](mailto:shouse@vision.net.au)

### **Older Persons Mental Health Service**

Free & confidential service to assist over 65's with a mental illness and/or impaired cognitive functioning with challenging behavior.

#### **Telephone:**

6434 4003

## Mental Health Services

### **Acute Inpatient Services (Spencer Clinic)**

Is attached to the NW Regional Hospital Burnie providing acute psychiatric inpatient assessment & treatment. Operates 24/7

**Address:** 23 Brickport Rd, Burnie  
**Telephone:** 6430 6575  
**Email:** [spencer.admin@dhhs.tas.gov.au](mailto:spencer.admin@dhhs.tas.gov.au)

### **Adult Community Mental Health Service - Oldaker Street Clinic**

A community mental health facility providing assessment, diagnosis and treatment for adults suffering from mental disorders & / or mental health problems. 8:30am - 5:00pm Monday - Friday.

**Address:** 34 Oldaker Street  
Devonport TAS 7310  
**Telephone:** 6421 7663  
Statewide: 1800 332 388  
**Email:** [Oldaker.clinic@dhhs.tas.gov.au](mailto:Oldaker.clinic@dhhs.tas.gov.au)

### **Anglicare Mental Health Services (see Club Haven below)**

Various mental health service options for the community

**Phone:** 1800 243 232

### **Beyond Blue**

Provide Support for depression, anxiety, bipolar disorder, Postnatal depression

**Telephone:** 1300 224 636  
**Website:** [www.beyondblue.org.au](http://www.beyondblue.org.au)

### **Bipolar Support Group (North West Tasmania)**

A support group for those diagnosed with Bipolar, to provide a safe, friendly, welcoming environment.

**Telephone:** 6432 1440  
**Website:** [www.gpnw.com.au](http://www.gpnw.com.au)  
**Email:** [scarr@gpnw.com.au](mailto:scarr@gpnw.com.au)

### **Child & Adolescent Mental Health Services (CAMHS)**

Available to people under 18 who require assistance in managing emotional, social and behavioural difficulties

**Telephone:** 6434 7280

## Alcohol & Drug Services cont.

### **Drug Education Network (DEN)**

Statewide organisation operating within harm reduction principles. Services are available to everyone.

**Address:** 34a Goldie Street  
Wynyard TAS 7325  
**Telephone:** 6443 8250

### **Missiondale**

Supported accommodation for those affected by alcohol & drugs.

**Address:** 75 Leighlands Road  
Evandale TAS 7212  
**Telephone:** 6391 8013

### **Salvation Army Bridge Program**

Drug & alcohol rehabilitation programs for adults with day program to 8 weeks designed to assist in gaining necessary skills to decrease the impact of drug and alcohol use in their lives.

**Address:** View Road  
Burnie TAS 7320  
**Telephone:** 6431 5791

### **Serenity Lodge Sulphur Creek**

Run by City Mission, the unit allows people affected by d&a to sober up in a safe non-judgmental environment. Gives time-out for people going through withdrawals that are non-medical. Up to 2 weeks stay.

**Address:** 354 Preservation Drive  
Sulphur Creek TAS 7320  
**Telephone:** 6435 4654 (24 hour)

### **Youth, Family & Community Connections (previously YaFF)**

24 hour alcohol & drug information & referral service, family adolescent mediation service & peer group drug education program. Needle syringe program & youth accommodation service available.

**Address:** 64 Stewart Street  
Devonport TAS 7310  
64 Stewart Street (Youth)  
**Website:** [www.yfcc.com.au](http://www.yfcc.com.au)  
**Telephone:** 6423 6635  
1800 351 498  
6424 7353  
**Email:** [reception@yfcc.com.au](mailto:reception@yfcc.com.au)



## Children's Services

### **Catholicare Children's Counselling Program**

Age appropriate expressive therapies to support children in addressing a wide range of issues.

**Address:** 85 Best Street  
Devonport TAS 7310  
**Telephone:** 6423 6100

### **Child & Adolescent Mental Health Service**

A free service available to children & adolescents up to 18 years of age who require assistance in managing emotional, social & behavioural difficulties.

**Address:** 5th Floor Reece House  
46 Mount Street  
Burnie TAS 7320  
**Telephone:** 6434 7280  
1800 675 859

### **Child & Family Centre East Devonport**

A place for families living in East Devonport to access services open from 8.30am - 4pm.

**Address:** 40 Drew St PO Box 301E  
East Devonport TAS 7310  
**Telephone:** 6478 4337 or 6478 4336  
0408 997 413  
**Website:** [www.education.tas.gov.au/childandfamily](http://www.education.tas.gov.au/childandfamily)

### **Child Health & Parenting Service**

Nurses assist parents of newborns with parenting issues.

**Telephone:** 1300 808 178

### **Child Support Agency**

CSA is responsible for administering the scheme supporting separated parents to transfer payments for the benefit of their children.

**Telephone:** 131 272 General enquiries  
131 919 Complaints

### **Child Safety Services (Child Protection)**

Notifications to Child Protection regarding concerns about a child's safety or wellbeing.

**Telephone:** 1300 737 639 / 1800 001 219  
Devonport 6478 4336

## Legal Services cont.

### **Legal Aid Commission**

Free legal advice is available to anyone through a telephone advice service. Clinic Advice Service enables discussion with a lawyer regarding criminal or family law matters. Duty Solicitor may be able to help with information on court procedures, bail applications, pleas & penalties & holds Primary Dispute Resolution Conferences for people involved in family law disputes. Legal representation available if legal aid is granted.

**Address:** 8 Griffith St, Dev  
**W:** [www.legalaid.tas.gov.au](http://www.legalaid.tas.gov.au)  
**Telephone:** 6421 7870 / 6421 7871 - FAX  
**E:** [info@legalaid.tas.gov.au](mailto:info@legalaid.tas.gov.au)

### **North West Community Legal Centre**

Offers free legal advice & referral & conducts law reform work & community legal education (no court representation).

**Address:** 62 Stewart St, Dev  
**Telephone:** 6424 8720 / 6424 4604 - FAX  
**Email:** [nwclc@bigpond.net.au](mailto:nwclc@bigpond.net.au)

### **Public Trustees**

Estate and Trust administration

**Address:** Cnr Edward & Best Sts, Dev  
**Telephone:** 6420 7589

### **Victims of Crime Support**

Provides support & counselling to victims of crime by appointment or a 24/7 phone service. Assistance with criminal injuries compensation & victim impact statement. Also a police liaison is available.

**Address:** 102 Best St, Dev  
**Telephone:** 6424 9377 / 1300 300 238 - 24hrs  
**Website:** [www.voc.lifelinetasmania.com.au](http://www.voc.lifelinetasmania.com.au)  
**Email:** [vocnwd@lifelinetasmania.com.au](mailto:vocnwd@lifelinetasmania.com.au)

### **Women's Legal Service Tas Inc.**

Free & confidential legal advice for women via phone & face-to-face

**Phone:** 1800 682 468

### **Youth Justice**

**Phone:** 1800 001 219 Devonport: 6421 7803

## Health Centres

### **Community Health Centre**

Provides access to confidential services, including a wide range of community & visiting services. Clinics & support groups, community nursing, drug & alcohol services, diabetes education, continence advisor, dental clinic, sexual health clinic, child health clinic.

**Address:** 23 Steele Street, Dev  
**Telephone:** 6478 6166  
**W:** [www.dhhs.tas.gov.au](http://www.dhhs.tas.gov.au)  
**E:** [tonibrown@dhhs.tas.gov.au](mailto:tonibrown@dhhs.tas.gov.au)

## Hospitals

### **Mersey Community Hospital**

Has approx 100 beds & provides services including: ambulatory & emergency, general adult & paediatric medicine, & surgery including orthopaedic, ear, nose & throat, ophthalmological, certain oncology services, limited rehabilitation services & allied health support.

**Address:** Bass Highway  
Latrobe TAS 7310  
**Telephone:** 6426 5111  
**Email:** [mersey@health.gov.au](mailto:mersey@health.gov.au)

### **North West Regional Hospital (NWRH) Burnie**

Has 160 beds situated beside a 70 bed private hospital, medical centre provides pathology, pharmacy & imaging services & the University of Tasmania's Rural Clinical School.

**Address:** 21 Brickport Road  
Burnie TAS 7320  
**Telephone:** 6430 6666  
6430 6684 - FAX

## Legal Services

### **Community Corrections (Dept. of Justice)**

Responsible for managing offenders on probation, parole and community service orders.

**Telephone:** Devonport 6478 4343; Burnie 6477 7169

## Children's Services cont.

### **HIPPY (Home Interaction Program for Parents & Youngsters)**

Home based program for children 3 - 5 years to help prepare them for school. Program runs during school terms for 1-2 years.

**Telephone:** 6491 1965

### **KIDS (Kind Individuals Delivering Support) Anglicare**

Volunteer family support program for parents with new babies or young children. Volunteers (Community parents) visit in home and assist as needed.

**Telephone:** 6421 3100

### **North West Children's Contact Service (Relationships Aust)**

Provides safe & positive contact arrangements for children of separated parents. Supervised contact visits & established children's centre with toys, games & equipment. For appointments contact Relationships Australia.

**Address:** 68 North Fenton Street  
Devonport TAS 7310  
**Telephone:** 1800 002 222 - Freecall  
6424 4484 - FAX  
**Website:** [www.relationships.com.au](http://www.relationships.com.au)  
**Email:** [admin@reltas.com.au](mailto:admin@reltas.com.au)

### **Parenting Partners Salvation Army**

Promotes positive parenting with a range of parenting activities to assist parents to expand their social & community support.

**Address:** 166 William Street  
Devonport TAS 7310  
**Telephone:** 6424 9177

### **The Playhouse (Devonport Community House)**

An inexpensive, relaxing and safe place for parent's/carer's with children 0 - 5 years to meet others, stay and play with their children. Open during school terms 9.30am - 12.30pm.

**Address:** Cnr Charles & Forbes Sts  
Devonport TAS 7310  
**Telephone:** 6424 7060 (Community House)

### **Temcare (Glenhaven Care) (see listing under Accommodation)**

## Health & Support Groups

### Counselling Services

#### See Alcohol & Drug Services/Financial Services/Gambling

#### **Anglicare Tasmania Inc.** (see listing under Accommodation)

Provides counselling to individuals of all ages as well as families including: financial, relationship, family, gambling & children counselling. Also emergency relief & food vouchers.

**Address:**

31 King St  
Devonport TAS 7310

**Telephone:**

1800 243 232  
6421 3100

#### **Catholicare Family Welfare Services** (see also Adoption)

Offer a wide range of family services including: relationship & family counselling, pre-marriage education, unplanned pregnancy counselling, natural family planning information, adoption endeavour family groups, men & relationships (overcoming abusive behaviours), mediation, dispute resolution & personal support.

**Address:**

85 Best Street  
Devonport TAS 7310

**Telephone:**

6423 6100  
6431 8114 - FAX

**Email:** [Centacare.devonport@aohtas.org.au](mailto:Centacare.devonport@aohtas.org.au)

#### **Heaven's Care (Gateway Church)**

Assists families who have lost a child under 20 weeks gestation. Generally available through hospitals—includes immediate needs with memorial ceremony, coffin, care pack.

**Telephone:**

6423 1594 Leonore Mansour (Coordinator)  
0438 670 260 Jen Emmerton

#### **Lifeline North West Tasmania Inc.**

Provides a 24 hour telephone service. Other services include: face to face crisis counselling (by appointment), referral service, care ring (calls to lonely/isolated people), community group training including self-awareness, stress, parenting, suicide awareness and interventions, retirement and life review.

**Address:** (postal only)

PO Box 416  
Devonport TAS 7310

**Telephone:**

131 114 – Phone Counselling  
6424 6547

**Website:** [www.lifeline.org.au](http://www.lifeline.org.au)

**Email:** [info@lifelinetasmania.com.au](mailto:info@lifelinetasmania.com.au)

#### **Asthma Tasmania Devonport**

Provides education & counselling to people who have asthma, their families & the community.

**Address:**

23 Steele St, Dev  
**W:** [www.asthmatas.org.au](http://www.asthmatas.org.au)

**Telephone:**

6421 7789 / 6421 7716 - FAX  
**E:** [asthmatas@bigpond.com](mailto:asthmatas@bigpond.com)

#### **Cancer Council Tasmania**

For anyone needing support or information. A trained volunteer is available to listen, provide emotional support, offer advice & refer people to other Cancer Council programs.

**Address:**

50 Victoria St, Ulverstone

**Telephone:**

6419 4207

**Website:** [www.cancertas.org.au](http://www.cancertas.org.au)

**Email:** [drodgers@cancertas.org.au](mailto:drodgers@cancertas.org.au)

#### **Dementia Carer Support Service**

Offers information to carers & the wider community about dementia. Other services available are: support & counselling, support groups & educational programs to carers & their families. Referrals made.

**Address:**

70 Oldaker St, Dev

**Telephone:**

6424 8461 / 6423 5582 - FAX

**Website:**

[www.fbcnorthwest.org](http://www.fbcnorthwest.org)

**Email:**

[admin@fbcnorthwest.org](mailto:admin@fbcnorthwest.org)

#### **Devonport Prostate Cancer Support Group**

Meetings held in Devonport on first Wed of month 6.30 - 8.30pm  
**Phone Peter 0417 362 129**

#### **North West Prostate Cancer Support Group (PCSG)**

Group meetings/guests/questions. Membership \$5 + supper plate. Meetings held on the first Tuesday of month from 7pm – 8:30pm.

**Address:**

48 Water St, Ulverstone

**Telephone:**

6429 8485 / 6429 8448 FAX

**Website:** [www.prostatehealth.org.au](http://www.prostatehealth.org.au)

**Email:** [centralcoast.chc@dchs.tas.gov.au](mailto:centralcoast.chc@dchs.tas.gov.au)

**Office of Health Complaints Commissioner** 1800 001 170

## Government Departments

### **Centrelink**

Assesses & pays income support & other benefits & allowances. Also provides individualised assistance from a range of services offered by all government levels & community service organisations.

**Address:** 167 William Street  
Devonport TAS 7310

**Telephone:** 13 1021  
6421 4372 - FAX

**Website:** [www.centrelink.gov.au](http://www.centrelink.gov.au)

### **Commonwealth Carelink Centre North West**

Provides a central source of information & links health professionals, general practitioners, service providers, carers & individuals with agencies providing care & support in the North West.

**Address:** 192 Wilson Street  
Burnie TAS 7310

**Telephone:** 1800 052 222  
6431 9085 - FAX

**Website:** [www.commcarelink.health.gov.au](http://www.commcarelink.health.gov.au)

**Email:** [carers@fbcnorthwest.org](mailto:carers@fbcnorthwest.org)

### **Department of Justice - Community Corrections**

Community Corrections is to enable people who are found guilty of offences to achieve socially responsible behaviour within the family and community.

**Address:** 8 Griffiths Street  
Devonport TAS 7310  
PO Box 634, Burnie 7320

**Telephone:** 6478 4343  
6421 7855 - FAX

**Email:** [susan.jordan@justice.tas.gov.au](mailto:susan.jordan@justice.tas.gov.au)

## Counselling Services cont.

### **Lifelink Samaritans**

A 24 hour befriending service to assist those in crisis & despair. Also a 6 week face-to-face befriending service & support to families whom have experienced suicide.

**Address:** (postal only)  
P O BOX 228  
Launceston TAS 7250

**Telephone:** 6331 3355  
1300 364 566 – Freecall

### **Relationships Australia**

Provides family support service to the whole north-west community. Services provided include: family education program, counselling program, separation mediation program, break even gambling program (no fees for this service) & children's contact service.

**Address:** 68 North Fenton Street  
Devonport TAS 7310

**Telephone:** 1800 002 222  
6424 4484 – FAX

**Website:** [www.relationships.com.au](http://www.relationships.com.au)

**Email:** [admin@reltas.com.au](mailto:admin@reltas.com.au)

## Community/Neighbourhood Houses

### **Devonport Community House**

Building capacity through Community Development locally. Services include: Information & referral, small library, NILS agency (Interest free loans for essential household items). Community Garden, Community Shed, Food Shed. The Playhouse drop in centre for parents, carers and children.

**Address:** 10 Morris Avenue, PO Box 1102  
Devonport TAS 7310

**Telephone:** 6424 7060

**Website:** [wwwdevonportcommunityhouse.com.au](http://wwwdevonportcommunityhouse.com.au)

**Email:** [devhouse@internode.on.net](mailto:devhouse@internode.on.net)

### **East Community House**

The vision is to help build a community that is able to meet the needs of its families, individuals & children. Services include: social groups, NILS, food van, lunches, garden & healthy cooking.

**Address:** 106 David Street  
East Devonport

**Telephone:** 6427 9985

**Email:** [esch@westnet.com.au](mailto:esch@westnet.com.au)

## Dementia/Alzheimer's Care

Dementia Care Support Service	6424 8461/0418 545 206
National Dementia Helpline	1800 100 500
Dementia & Memory Centre	6326 3488
Alzheimer's Australia (Tas)	6423 6019

## Disability Services

### **EPIC Assist**

Provides a personalised service to assist people with a visible or invisible disability achieve their goals.

**Address:** Level 1, cnr Edward & Best Sts  
**Telephone:** 6420 7515

Devonport TAS 7310

**W:** [www.epicassist.org.au](http://www.epicassist.org.au) **E:** [info@epicassist.org](mailto:info@epicassist.org)

### **Disability Support Services NW**

Level 2 Parkside Bldng **Telephone:** 6477 7609  
1 Strahan St Burnie 7320

### **Gateway Services (see Family Services)**

### **Mersey Community Care Association (see also Aged Care)**

Provides various services to frail aged & people with disabilities, including: transport, shopping, visiting, home maintenance.

**Address:** 167 Steele St, Dev **Telephone:** 6424 8883

**Website:** [www.dhhs.tas.gov.au/services](http://www.dhhs.tas.gov.au/services) **Email:** [mcca@bigpond.com.au](mailto:mcca@bigpond.com.au)

### **Red Cross**

Phone service/Community Care/Equipment loans/Personal alarms  
Equipment loans 6424 7131  
Personal Alarms 6431 1848

### **Society for Multiple Disabled People of Tas Inc. (Multicap)**

Provides a variety of services for people with disabilities - residential support, group homes, & day support assisting people in accessing the community, training in living & social skills & education.

**Address:** 16 Cattley Street **Telephone:** 6431 3211  
PO Box 839, Burnie **Email:** [multicap@southcom.com.au](mailto:multicap@southcom.com.au)

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## Family Services cont.

### **Kentish Family Support**

Support service for families in the Sheffield and Kentish area.

**Address:** 5 Austin Place, Sheffield **Telephone:** 6491 2322

**Relationships Aust** (see listing under Counselling Services)

## Financial Support Services

**Anglicare Financial Counselling (see Accommodation)**

## Food Support Services

See Aged Care for Meals on Wheels

See Community/Neighbourhood Houses

See Gateway Services - Heaven's Kitchen

See Salvation Army

## Gambling Services

### **Break Even Gambling Support (Anglicare)**

A free & confidential counselling service for when gambling becomes a problem.

**Telephone:** 1800 243 232

### **GABA (Gambling & Betting Addiction)**

**Telephone:** 1800 676 565

### **Gambling Helpline Tasmania**

A free, confidential 24/7 telephone crisis & information service for those experiencing gambling worries, their families & friends, co-workers or even a concerned gambling venue staff member. Crisis counselling and referrals available.

**Address:** Gambling Support Bureau **Telephone:** 1800 000 973  
4th Floor 1800 000 974 – TTY  
99 Bathurst Street (for the hearing impaired)  
Hobart TAS 7001 1800 858 858 (Qual. counsellor)

21.



## Family Services

### **Catholic Care Tasmania**

Services & support. Family & relationship counselling. DV, adoption, case management, family planning info, unplanned pregnancy.

**Address:** 85 Best Street, Dev  
**Telephone:** 6423 6100 / 6431 8114 - FAX

**W:** [www.hobart.catholic.org.au](http://www.hobart.catholic.org.au)

**E:** [Centacare.devonport@aohtas.org.au](mailto:Centacare.devonport@aohtas.org.au)

### **Family Based Care Association (NW Inc).**

Respite and Personal Care (Dev) **Telephone:** 6424 8461

### **Family Planning Tasmania Inc.**

Provide sexual & reproductive health services through clinic, education and training activities consistent with social justice principles.

**Address:** 1 Pine Ave, Upper Burnie  
**Telephone:** 6431 7692 / 6431 7643 - FAX

**Website:** [www.fpt.asn.au](http://www.fpt.asn.au) **Email:** [burnie@fpt.asn.au](mailto:burnie@fpt.asn.au)

### **City Mission**

Op shop with affordable clothing, household items and large furniture. Some counselling services available. Open 9-5pm Mon-Fri, 9-4 Sat.

**Address:** 49 Don Rd, Dev  
**Telephone:** 6423 5984

### **Grandparents & Relatives Raising Children (Gateway - Mission)**

Providing information, advice & referral options to grandparents & relatives who are primary carers of g/children & other related children.

**Address:** 35 Oldaker Street  
**Telephone:** 6420 6800

Devonport TAS 7310

### **Gateway Services**

Provides information and referrals for families in need. A child safety worker is available in each Gateway Service.

**Address:** 56-58 Oldaker Street  
**Telephone:** SMS: 0429 566 285  
Devonport Gateway: 1800 171 233

**Website:** [missionaustralia.com.au](http://missionaustralia.com.au)

**Email:** [gatewaynw@missionaustralia.com.au](mailto:gatewaynw@missionaustralia.com.au)

## Domestic/Family Violence

### **Domestic Violence Crisis Service**

Provides information plus community & professional education on domestic violence issues. After hours crisis service is available.

**Address:** (postal only) PO Box 158  
Burnie TAS 7320  
**Telephone:** 6434 6212; 6434 6330 - FAX  
1800 001 219

### **RAIN (See Counselling Services)**

### **SHE - (Support, Help & Empowerment)**

Provides specialist counselling services for women who are currently or have experienced family and domestic violence issues. Not a crisis service.

**Telephone:** 6278 9090 Hobart  
NW Coast - Angela 0428 057 415

### **Warrabee Women's Shelter**

Provides shelter for emergency accommodation for women escaping domestic violence.

**Telephone:** 6425 1382  
**Email:** [warrabeeinc@bigpond.com](mailto:warrabeeinc@bigpond.com)

## Education

### **Adult Education (now LINC)**

Offers many and varied courses.

**Address:** 21 Oldaker St, Dev  
**Telephone:** 6478 4236

**Website:** [www.linc.tas.gov.au](http://www.linc.tas.gov.au)

### **TasTAFE**

Offers a range of highly flexible courses in a setting that suits all learning styles in the workplace, classroom or online.

**Address:** 20-36 Valley Road  
Devonport TAS 7310  
**Telephone:** For all enquiries call  
1300 655 307  
**W:** [www.tastafe.tas.edu.au](http://www.tastafe.tas.edu.au) **E:** [enquiries@tastafe.tas.edu.au](mailto:enquiries@tastafe.tas.edu.au)

## Emergency Assistance

### **Anglicare Tasmania Inc.** (see Accommodation Services)

Provides various types of services including: emergency relief & food vouchers.

**Telephone:** 6421 3100 / 1800 243 232

### **Gran's Van**

Provides free hot meals Monday, Wednesday & Friday nights. Also Sunday nights during winter.

Library carpark 7-7.30pm, 108 Tarleton St East Dev 7.45-8.15pm.

**Address:** POB 750 Dev **Telephone:** 0408 310 462

### **Heaven's Kitchen (Gateway Church)**

Connects & provides support to families & individuals with low cost meal Thursday nights. Transport available.

**Address:** **Telephone:** 6424 1636

100 Don Road, Dev

### **Salvation Army**

Provides services that support families in times of crisis. Interview with family support worker to determine available services.

Food offered Mon-Wed-Fri 10am - 12noon

**Address:** **Telephone:**  
166 William Street 6424 9211  
Devonport TAS 7310 6423 6739 - FAX

**Website:** [www.salvationarmy.org.au](http://www.salvationarmy.org.au)

**Email:** [corps\\_devonport@aus.salvationarmy.org](mailto:corps_devonport@aus.salvationarmy.org)

### **St. Vincent De Paul Society**

Offers many services to disadvantaged & marginalised people. Clients can phone or visit the office & a home visit may be available. Open 9am - 5pm Mon-Fri, 9am-12pm Sat.

**Address:** **Telephone:**  
58 Stewart Street, Dev 6424 2295

### **Vinnies East Dev**

18 Murray St East Dev 6427 7100

**W:** [www.vinnies.org.au](http://www.vinnies.org.au) **E:** [svdptas@bigpond.net.au](mailto:svdptas@bigpond.net.au)

### **The Junction** (see Youth Services)

**Youth, Family & Community Connections** (see Accomm)

## Employment Services & Job Providers

**Ability Employment** (see listing under Disability Services)

**Wise Employment** (see listing under Disability Services)

### **Jobfind Centre**

**Address:** **Telephone:**  
43 Best Street 6424 4095  
Devonport TAS 7310 6424 4732 - FAX

**Website:** [www.jobfindcentre.com.au](http://www.jobfindcentre.com.au)

**Email:** [jobfind\\_devonport@jobfindcentre.com.au](mailto:jobfind_devonport@jobfindcentre.com.au)

### **Max Employment**

**Address:** **Telephone:**  
165 William St, Dev 6422 6100 / 6422 6199- FAX  
**Email:** [devonport@maxemployment.com.au](mailto:devonport@maxemployment.com.au)

### **MyPathway**

**Address:** **Telephone:**  
2-3, 69 Best St, Dev 6422 3600  
**Email:** [info@mpath.com.au](mailto:info@mpath.com.au)

### **The Salvation Army Employment Plus**

**Address:** **Telephone:**  
33-35 Steele St, Dev 6422 3400 / 136123

**Website:** [www.employmentplus.com.au](http://www.employmentplus.com.au)

**Email:** [info@aep.salvationarmy.org](mailto:info@aep.salvationarmy.org)

### **Vmac Employment Solutions**

**Address:** **Telephone:**  
47 Best St, Dev 6311 1799 / 6331 1727 FAX  
**Email:** [devonport@maxemployment.com.au](mailto:devonport@maxemployment.com.au)

### **Wise Employment**

A not-for-profit helping those with disabilities to gain & maintain employment. Helps clients to identify choices & provides assistance to realise preferred options through skills training, improved attitude & access to support networks.

**Address:** **Telephone:**  
38-40 Formby Rd, Dev 6423 4555 / 6423 4500 – FAX

**Website:** [www.wiseemployment.com.au](http://www.wiseemployment.com.au)

**Email:** [Devonport@wiseemployment.com.au](mailto:Devonport@wiseemployment.com.au)